

# Karle Medical Group, P.C.

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## PCMH Patient-Provider Partnership Agreement

### Made Between Karle Medical Group and You (Our Patient)

As a Patient-Centered Medical Home, we are committed to your life-long health and well-being. We believe that to achieve this goal there must be a partnership between the patient and your medical provider (physician or nurse practitioner). Below are just a few of the highlights of what you can expect from your relationship with Karle Medical Group. We commit to a large number of other ongoing activities and technologies to support our Patient Centered Medical Home. We hope that you will take the opportunity to ensure your health and well-being as vigorously as we will.

#### **We agree to work together to...**

- Care for short-term illnesses and manage long-term chronic diseases
- Achieve and maintain your health over your lifetime

#### **You agree to work together to...**

- Be open and honest in providing your doctor with your health-related information
- Agree to keep scheduled appointments at our office as well as with any specialists
- Follow the medical care plan that is agreed upon at your office visit as best you can
- Participate in developing an action plan to self-manage a chronic condition (such as diabetes, asthma, etc.) if applicable
- Take steps to achieve a healthy lifestyle and get preventive services
- Agree to ask questions if you do not understand any portion of your health care
- Notify us if your insurance, prescription coverage or financial situation changes

#### **Your Medical Provider agrees to work together to...**

- Respect your privacy and keep the information confidential
- Offer appropriate medical advice and information based on current recommendations
- Engage in an open and honest discussion of all treatment options
- Seek opinions from high quality specialists, when needed, for your care
- Help to keep your healthcare affordable
- Ensure access to care after hours (by answering service, phone, urgent care or ER) if needed